

Disclosure statement

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It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a registered, but not authorised, financial adviser.

I can give you advice about: Fire and General Insurance Policies, including Domestic, Travel, Commercial, Marine, Motor Vehicle Warranties and Rural.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell Maree Hammersley-Myers so that Thorner General Insurances Ltd can try to fix the problem.

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact the Insurance & Savings Ombudsman ("ISO") Scheme. This service will cost you nothing, and will help us resolve any disagreements.

You can contact the ISO at—

Address: PO Box 10-845, 99-105 Customhouse Quay, Wellington
Telephone number: 04 499 7612
Email address: info@iombudsman.org.nz

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above under **What should you do if something goes wrong?**

Declaration

I, Sheryl Rooderkirk, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed:

